

TIPS FOR INTERNATIONAL CELL PHONE USE

- 1- You will need to purchase Plug adapters for foreign AC converters. This will allow you to plug the charger into electrical outlets.
- 2- Your phone needs to have the international roaming capability on the line. This is requested through Telecommunications. You should also notify our sales rep when you initially setup your new service.

USING YOUR PHONE TO TALK WHILE OVERSEAS

AT&T Mobility

AT&T's GSM technology provides coverage in most countries worldwide. Rates vary – calls made from Western Europe cost \$1.29 per minute, and calls made from “premium” countries can cost as much as \$4.99 per minute. If you will be a frequent traveler, it may be worthwhile to add “AT&T World Traveler” plan to your line. The cost is \$5.99 per month and reduces rates by approximately \$.30 per minute. Notify Telecommunications.

When you are overseas and turn your wireless phone on, it will automatically search for a wireless network. Registration normally takes 30-40 seconds.

Dialing Instructions:

To call the US, dial + 1 area code – number (the + sign should appear by pressing and holding the 0 key)

To call a “local” number, use the same procedure as you would to make a call from a landline phone in that country.

VOICE MAIL:

Press and hold the 1 key. If unable to reach VM, dial your own AT&T cellular number, (+1-315-7 digit #); when you hear your voice recording, press the * key to interrupt. If this does not work, try dialing the US VM access number, +1-315-935-9999. (001) to access your voice mail. Follow the prompts and you will need to enter your VM password. (If you do not know your VM pw, try entering the last 7 digits).

Text messages cost 50 cents to send and 10 cents to receive.

For any help call AT&T Mobility International Care +1 916 843 4685. This is a toll free call.

Verizon Wireless

Verizon's technology allows roaming in China, Israel, India, South Korea, New Zealand, Thailand, Brazil, Venezuela, and Mexico. Roaming costs in those countries will be \$.69 per minute PLUS surcharges.

********Before leaving the US, power the phone off, power on, dial *228, press option 2 to upgrade the roaming.***

********If traveling to South Korea, it will be necessary to have special software downloaded from a Verizon Wireless Store before leaving the country.***

Dialing Instructions:

To call the US, dial +- 1-area code – number (the + sign should appear by pressing and holding the 0 key)

Or 001-country code- number

VOICE MAIL: Dial your cellular phone number +1-315-# (the + sign should appear by pressing and holding the 0 key). When you hear your greeting press the # key to interrupt. Follow the prompt and enter your VM password (if you don't know it try 1 and the last 4 digits of your number)

For any help call Verizon Wireless Int'l Service at 800-711-8300.

Other Questions? Call Denise Erwin 443-1228

Helpful Tips on International GSM Roaming

- Your GSM phone assumes the characteristics of the wireless network in each country you visit. So if you are traveling in Italy, your phone will work like a local Italian wireless device.
- Upon arrival, you should learn how to make local calls in the country visited.
- While roaming outside the U.S., be sure to make all international calls using the international format (+, country code, number). For example, to place an international call back to the United States, dial +1, then the area code and number (the U.S. country code is "1"). In most GSM devices, holding down the 0 key will cause the + sign to appear.
- When roaming outside the U.S., most phones allow you to reach voice mail, by holding down the 1 key. If you are unable to reach voice mail this way, dial your own Cingular number (inserting a +1 before the number) and press the * key during the voice mail greeting. You will need to know your voice mail password. Calls to voice mail when roaming internationally are billed at international rates.
- The 911 emergency number is unique to the U.S. In many European countries, the emergency number for police, fire, or ambulance is 112. Outside Europe, emergency numbers will vary by country.
- When you are abroad and turn on your wireless phone, it will automatically search for a wireless network. Registration usually occurs within 30-40 seconds. When the name or network number of the local operator is displayed, your phone should be ready to use.
- Most phones are preset to roam automatically, which means that the phone will switch networks as you move from one country to another. However, when you arrive at certain international destinations, it may be necessary to turn your wireless phone off and then back on again, so it recognizes the local wireless network. If you are still having trouble switching networks, or would like to manually switch networks, please consult your owner's manual for assistance.
- Charges for calls placed while roaming internationally will appear on your regular wireless bill. Sometimes charges for international usage take several weeks to process and appear on your bill.
- Like any other appliance, you will need a universal phone charger and plug adapters for the countries you are visiting.
- In some countries, using a wireless phone while driving is prohibited. Contact the local tourist information office for regulations that may apply.
- **If you have problems or questions while roaming outside the U.S., contact Cingular by calling +1-916-843-4685 (a free call from your Cingular Wireless phone).**