



U-FixIT Services Agreement

I agree to the following terms in order to use the Information Technology and Services (ITS) U-FixIT Service which loans specified tools to SU students for their use to repair electronic equipment in the U-FixIT workspace in the ITS Service Center.

Name: _____ SUID #: _____

Cell Phone: _____ Email: _____

Reason for repair: _____

- I will return the tools I borrow directly to an ITS employee.
- I will not remove the tools from the ITS Service Center. I will use them only in the workspace provided and not elsewhere in the ITS Service Center.
- I understand that by attempting repairs on my device I may void any warranty it may have.
- I am using the workspace and tools borrowed from ITS at my own risk and cost. ITS and Syracuse University have no responsibility for the repairs I attempt, parts I obtain or instructions I receive. Any assistance or guidance offered by ITS or other Syracuse University employees is provided as is, in good faith, and is not a substitute for professional hardware repair advice or service. ITS and Syracuse University and their employees assume no responsibility relative to my use of U-FixIT Services.
- I indemnify and hold harmless ITS and Syracuse University and its trustees, directors, officers, employees, and agents from and against all any and all claims, demands, actions, suits and proceedings, judgments, and any and all liability, loss, expense (including reasonable attorneys' fees and professional expenses), costs or damages ("Claims") that result from or arise out of my use of the U-FixIT Services described here, unless such Claim results from the willful misconduct of ITS or Syracuse University.

My signature below acknowledges that I understand and will comply with this U-FixIT Services Agreement.

Student Signature

Date

For ITS staff only

HELP - _____ U-FixIT tool kit number: _____

Tools and workspace returned per agreement: _____

ITS Employee

Date

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