

Departmental Support Contacts

NOTE: Summer hours are from 8:00 a.m. to 4:30 p.m.

Department	Contact	Hours
Academic Affairs	ACS help desk: 443-4363 Email: acshelp@syr.edu	Weekdays: 8:30 a.m. to 5 p.m.
Advancement and External Affairs	General help: iahelp@syr.edu -or- Call: Adam Stone ; 443-2135 Advance (BSR): Karen Christensen ; 443-3537 Server, Web, logon: Adam Stone ; 443-2135 Other: Al Weinberger ; 443-5168	Weekdays: 8:30 to 5 p.m.
Auxiliary Services	Call: 443-9670 (4 Rings will Auto-Transfer to On call Staff)	Weekdays: 8:30 a.m. to 5 p.m. After hours/weekends: 443-9670
Business, Finance and Administrative Services	ACS help desk: 443-4363 Email: acshelp@syr.edu	Weekdays: 8:30 a.m. to 5 p.m.
Budget and Planning	ACS help desk: 443-4363 Email: acshelp@syr.edu	Weekdays: 8:30 a.m. to 5 p.m.
Chancellor's Office	Raymond J Abdella, Jr. (rjabdell@syr.edu)	
Enrollment Management	Admissions: Email: acshelp@syr.edu Brian Sallie Financial Aid Office and Registrar's Office: Wayne Evancheck Call: 378-7791 Email: acshelp@syr.edu Enrollment Processing: Email: acshelp@syr.edu Brian Sallie Enrollment Management-Bowne: Wayne Evancheck Call: 378-7791 Email: acshelp@syr.edu	Weekdays: 8:30 a.m. to 5 p.m.
Financial, Accounting and Budgeting System (FAB)	Email: FABHelp@ot.syr.edu	Weekdays: 8:30 a.m. to 5 p.m.
Information Technology Services (ITS)	ACS help desk: 443-4363 Email: acshelp@syr.edu	Weekdays: 8:30 to 5 p.m.
Institute for Veterans and Military Families (IVMF) Office of Veterans and Military Affairs (OVMA) Army ROTC Air Force ROTC	Email: ivmfhelp@syr.edu	Weekdays: 8:30 a.m. to 5 p.m.
SU Abroad	ACS help desk: 443-4363 Email: acshelp@syr.edu	Weekdays: 8:30 a.m. to 5 p.m.
SU Libraries	Help desk: 443-4300 After Hours: 443-9781 Email: lisd@syr.edu	Weekdays: 8:30 a.m. to 5 p.m.
Office of Sponsored Programs	Call: 443-2677 Email: help@syr.edu	Weekdays: 8:30 a.m. to 5 p.m.
Student Affairs	Email: sahelp@ot.syr.edu Online: http://dsahelp.syr.edu Call: 443-1436	Weekdays: 8:30 a.m. to 5 p.m.

School and College Support Contacts

NOTE: Summer hours are from 8 a.m. to 4:30 p.m.

School or College	Contact	Hours
College of Arts and Sciences	Email: consult@cas.syr.edu	Weekdays: 8:30 a.m. to 5 p.m.
School of Architecture	Email: archit@syr.edu Chuck Savage: 443-3295 Andy Molloy: 443-3095	Weekdays: 8:30 a.m. to 5 p.m. After hours: archit@syr.edu
School of Education	SOE IT Support Information: Email (Preferred): soehelp@syr.edu Call: 443-5002 Visit: 030 Huntington Hall	Weekdays: 8:30 a.m. to 5 p.m.
College of Engineering and Computer Science	Online: http://dsahelp.syr.edu Email: help@ecs.syr.edu Call: 443-4308	Weekdays: 8:30 a.m. to 5 p.m.
Graduate School	Call: 443-2677 Email: help@syr.edu	Weekdays: 8:30 a.m. to 5 p.m.
Falk College of Sport and Human Dynamics	Call: 443-2677 Email: help@syr.edu	Weekdays: 8:30 a.m. to 5 p.m.
School of Information Studies	http://ischool.syr.edu/it	Weekdays: 8:30 a.m. to 5 p.m.
College of Law	Call: 443-9561 Email: lawhelp@law.syr.edu	Weekdays: 8:30 to 5 p.m.
Martin J. Whitman School of Management	Help desk: 443-2342 Email: wsmhelp@syr.edu	Weekdays: 8:30 a.m. to 5 p.m.
Maxwell School of Citizenship and Public Affairs	ICT Services: 443-3847 Email: service@maxwell.syr.edu	Weekdays: 8:30 a.m. to 5 p.m. After hours: service@maxwell.syr.edu
S.I. Newhouse School of Public Communications	Help desk: 443-2436 Email: newhelp@syr.edu	Weekdays: 8:30 a.m. to 5 p.m.
College of Visual & Performing Arts	Log into SU's web-based ticketing system, OrangeTracker, at http://ot.syr.edu/ and <i>Create an Issue</i> in the <i>VPA IT Support</i> project. Email: vpahelp@syr.edu Help desk: 443-7295	Weekdays: 8:30 a.m. to 5 p.m.
University College	UC Help Desk: 443-4956 UC Online Support: uchelp@syr.edu	Weekdays: 8:30 a.m. to 5 p.m. After hours: uchelp@syr.edu